

Participating in an auction for the first time can be scary and confusing. We totally get it, that is why we opened a special **FB group**: [Eclectic Art Auction sellers support | Facebook](#), for our artists, and we have **four admins in this group** to help you with any questions you might have.

In this group we will also be posting farther instructions and schedules. Please make sure to join the group and check announcements/pinned posts frequently.

FAQ

Q.: Is there any theme for the auction?

A.: the current auction doesn't have any theme, however, please do NOT offer any political art or abusive/triggering art.

Q.: Is there any size limit for my artwork for the auction?

A.: You can offer any size, just make sure you will be able to ship it. Find out with the shipping carrier if they have any size limits.

Q.: How much will it cost me to ship?

A.: You should contact your shipping carrier (usually post office) ahead of time. You would want to find out how much it is to ship to the USA, Europe, Australia and SA - this should cover most of the possible destinations.

Q.: How long will it take for collectors to receive their purchase?

A.: The clerk from your carrier company should be able to provide you with this information and the tracking number.

Q.: Should I insure the shipping?

A.: It is up to you and your collector

Q.: Can I offer a payment plan?

A.: It is totally up to you.

I would not suggest to ship your painting before you get fully paid.

Q.: Is there a minimum or maximum starting bid/BIN?

A: We don't have any limits.

If you've never sold before you can check for how much are similar paintings offered for on Etsy or other selling platforms.

Q.: I don't know how to post in an FB Album or invite people to a FB Event, or find announcements in the group.

I also don't know how to send the invoices through PayPal. Do you offer any classes where I can learn it?

A: At this moment we are not offering any classes on how to use socials media or payment platforms. The good news is that there is a lot of information available on the internet, just Google it.

Q.: Which currency and measuring units should I use?

A.: Please quote prices in USD and measurements in inches.

Q.: Do I need to get approval of the paintings I will be offering for the auction?

A.: You don't need any approval.

Q.: How will I get paid when I sell my painting?

A.: Payments can be arranged with any online payment processor like PayPal, Stripe or Venmo. I would not suggest accepting checks or money orders unless you know the buyer personally.

Q.: I didn't find answers to my questions here

A.: Please post your questions in our support group: [Eclectic Art Auction sellers support | Facebook](#). Not only you will get a quick response from our admins, but your question will also help other artists as well.

Q.: Who are our admins?

A.: Our admin team:

Corinne Bakker [Corinne Bekker | Facebook](#)

Linda Flopsy Maher [Linda Flopsy Maher | Facebook](#)

Diana Riukas [Diana Art | Facebook](#)

Janne Potter [Janne Potter | Facebook](#)